

From: "Ozzello, Steve" <Steve.Ozzello@jmfamily.com>

Sent: 1/7/2010 10:14 AM

To: [-] <mark\_kubota@toyota.com>; <george\_morino@toyota.com>

Cc: [-] "Blandford, Roger" <Roger.Blandford@setoyota.com>; "Webb, Eddie" <Eddie.Webb@setoyota.com>

Bcc: [-]

Subject: 90L Question.

Mark or Mark, Can you please answer one question for me?

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Â Can our techs work on a Canadian vehicle affected by the campaign or do they have their own fix? If so, how will those vehicles be handled in the U.S.? Thanks!

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Steve Ozzello  
Dir Technical Operations

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